



GUEST POLICY

In Order to make your stay as pleasant as possible, the Management requests your cooperation in observing the following guidelines.

NÖBIS opening hours:

- » Breakfast from 8.00am to 10.00am
- » Dinner from 6.30pm to 9.00pm, last order 8:30pm

Check-in is from 03.00 pm - 09.00 pm and check-out is before 11.00 am (late check-out/early check-in upon request and subject to availability, charged at USD 25.00 per person).

Pool opening hours : 9am – 7pm. Pool use at your own risk. No life guard on duty.

National ID/Passport must be presented upon check-in.

Occupancy may not exceed what is posted for each room.

The Guest making the reservation must be 25 years of age or older and must occupy the rental property, the entire term of stay for the reservation. Casa Paradis and its facilities are not suitable for people under 18 years old.

Food and drinks from outside are prohibited.

Guests understand to be fully responsible for the cost of any damages sustained to the property, décor or its contents during the stay; this includes the moving of items to another property, breakages or for any excessive cleaning charges incurred during the stay.

Please respect the neighbors by restricting sound and noise to a reasonable volume after 10.00 pm.

No pets are allowed.

Smoking is not permitted in any accommodation at any time. In the event that a guest is found to have smoked in the property, the guest will be contacted and informed of any charges related to the cleaning/deodorizing of the property and all of the items in the property (i.e curtains, furniture, window treatments, etc). These charges will be added at final check out of at the end of the guest's journey.

The reservation is accepted and confirmed only for the number of guests declared on the original inquiry and/or listed on the Rental Agreement. Casa Paradis reserves the right to cancel the reservation if additional guests are added without prior consent.

Keys must be returned in person to management upon departure. If lost, guest agrees to pay for locks to be re-keyed.

Guest acknowledges that neither Casa Paradis nor the Owner of the Property's insurance covers any of Guest's or Guest's invitees' s personal property, including vehicles, against loss or damage due to fire, theft, vandalism, rain, water, criminal or negligent acts of others, or any other cause, except for injury or damage caused by the negligence or willful misconduct of Casa Paradis or the Owner of the Property. Casa Paradis and the Owner of the Property recommend that Guest carry or obtain insurance to protect Guest, Guest's invitees and their personal property from any loss or damage.

Luggage Storage: Subject to availability of the storage space, the guest can store luggage at the storage room and at the guest's sole risk as to loss or damage from any cause, Luggage may not be stored for period of over 2 days.



LOVE ZANZIBAR

- » Please don't lift starfish out of the water. It is fatal! Many sea creatures, such as starfishes, corals and other sea animals are naturally born as extremely fragile creatures. Some sea creatures might die instantly after getting touched by humans or removed from sea water. So, please look, but do not touch anything when you are snorkelling or diving.
- » Minimize the consumption of plastics: empty or half used bottles of shower gel, sun cream, toothpaste, shampoo, body lotion, medicines, plastic bags, broken shoes or slippers etc... unfortunately there is no comprehensive waste management happening in Zanzibar, yet.
- » Be mindful and aware of limited resources: Zanzibar has very limited water, electrical energy and fuel. Use these resources sparingly.
- » Motorized vehicles are not allowed on the beach, in spite of what rental shops will tell you. Do not drive motorbikes, vespas, scooters or any other motorized vehicles on the beach. It's extremely dangerous for children and pedestrians and harmful to the environment. You may face police controls and fines.
- » Avoid jet skis: Lately, jet skis have ended up on some parts of the island, destroying the environment and affecting marine life. This activity is a hazard to swimmers in the water, dangerous for local children who are bathing in the sea, endangers the lives and livelihoods of fishermen at sea and detrimental to marine life (especially marine mammals and sea turtles).
- » Do not race through the village on quads or any other motorized vehicles. It's highly intrusive and disturbs the life of the local community.
- » Dress appropriately. Zanzibar has a predominantly muslim culture. Do not walk around the village or public areas in a bikini, bathing suit or shirtless.
- » Do not give money, candy or food to children. You may think you are helping them when giving children money, food or toys, but it is not responsible to help in this way. It reinforces bad habits, teaches children that they are dependant on tourism and actually reinforces inequality. Please do not behave like a « walking Visa card ».
- » Respect the privacy of the local community. Always ask before taking pictures and videos. Do not use children as a prop for your Instagram posts.
- » Be a responsible traveller. You can of course negotiate to get your best price, but remember: your money spent here improves the local economy and supports livelihoods. The difference between 1\$ and 10\$ may not be a big difference for your pocket, but it can go a long way here.

THANK YOU!



BOOKING TERMS

Making a reservation means you accept the terms and conditions of our Cancellation Policy. Full payment is due 14 days prior to arrival.

Payments can be done via bank transfer, credit card (+5% fees) or in cash (USD, TZS, EURO).

Cancellations made more than 31 days from check-in date will not be charged.

Cancellations made between 30 days and 15 days from the check-in date will be charged 50% of the total booking amount.

No Shows & Cancellations made 14 days or less from check-in date will be charged 100% of the total booking amount.

All deposits are non-transferable to alternate dates; however, you are welcome to send someone else in your place.

CONTACT

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BANKING DETAILS

A/C Name: Valentin Paris Company Limited
Bank Name: National Bank of Commerce Ltd.
A/C No: 021105005361
Branch Code: 015021
Branch: Zanzibar
Address: Forodhani Road, Shangani, Stone Town, Zanzibar
SWIFT Code: NLCBTZTX